Q. What is DIP- Do It by Professionals?

DIP- Do It by Professionals is an online platform which connects service providers to service seekers for all the various types of civil works. DIP- Do It by Professionals provides all the necessary services related to construction and civil engineers works.

Q. What are the different services provided by the DIP- Do It by Professionals?

DIP provides all the construction related services with technically trained professionals:

WATERPROOFING, PAINTING, REPAIRING OF CONCRETE STRCTURES, ARCHITECTURE FINISHES, FLOOR POLISHING, FLOOR COATINGS, SELF LEVELING FLOORING, INJECTION GROUTING and many more with just a one click.

Q. How to download DIP- Do It by Professionals Application?

Search for DIP- Do It by Professionals in your mobile play store or App store. Download DIP application and install it into your mobile.

Q. If I did not receive an OTP after installing the application, then?

After installing the application if you don't receive an OTP on your logged in number then please contact DIP support team on +91 (9879613333) or email us at the support@dipsbpl.com

Q. do you carry out both domestic and industrial work related to civil engineering work?

Yes there is no bar for your civil engineering needs as we provide services to all kinds of varied customers.

Q. How to update your profile in DIP?

After installing application and logging with your phone number you can go to profile option and change your picture or name, email etc and update your profile.

Q. How can you post your inquiry into DIP- Do It by Professionals?

As per your service requirement choose the category and then select the service which you are looking for like waterproofing, painting, etc. After that an easy to fill form will be generated in which you have to write your problem, enter the area, address, click the pictures and submit the form and it's done.

Q. How to select an address while posting an inquiry?

You can select your home/office and other address as if you have updated it in your DIP profile and you can also allow DIP application to use your location so that it will detect it automatically.

Q. If you could not find location address in your DIP application, then?

Please ensure that your mobile location is on and also allow DIP application to use your location while installing the application.

Q. How can you pay the visiting charges during first visit of DIP applicator?

In DIP application you will get all the online payment options including Debit card/ credit card payment/ UPI or you can also do the NEFT to the bank details given below:

Bank Holder Name: SAROJ BUILDCON PVT LTD

Bank Name: HDFC Bank   A/c no.-332320004511

IFSC code- HDFC0000033   Branch name : Vadodara

Q. How to recognize the allotted applicator for your work during first site visit?

You just need to do one simple step for verification of the applicator.

Check your ongoing application work and select the inquiry then Press the "Get an OTP" and the allotted applicator will get notification so he will receive one OTP. Applicator will provide you the OTP for your verification.

Q. How can you track your inquiries in DIP- Do It by Professionals application?

At home page of DIP there is an application tab by clicking on it you can easily track your on-going and past inquiries.

Q. what if you don't satisfy with the work done by DIP applicator?

Don't worry, you can easily reject the work step done by DIP applicator at all stages of work and the applicator will do the application work again as per your requirement.

Check process step and verify work so if you want to reject or accept the work as per your satisfaction.

Q. How to make payment in DIP application?

In DIP application you will all the online payment options including Debit card/ credit card payment/ UPI or you can you can also do the NEFT to the bank details given in the application.

Q. what if you don't have credit/debit or online payment facilities for payment, then what will you do?

You can also pay directly in Bank the bank details are already given in DIP application and then after deposit the amount, you can click the picture of receipt and upload it.

Once admin will confirm the payment you will get notification. You can also check "payment receipt" so the receipt will be generated on your name.

Q. How to verify if the applicator is skilled in his work as per your inquiry?

When the applicator is allotted you can check the ratings of the specific applicator given by the past customer and according to his performance. You can read the comments dropped by the different customers.

Q. How can I raise complaint in DIP application regarding work done by DIP?

Select the inquiry from history tab and tap the complaint/feedback/suggestion arrow. You can write your complaint and tap on "raise complaint" button and it will submit to Admin.

Q. Can I give the feedback of the work done to the DIP Professionals?

We encourage all our customers to rate and review the professionals in DIP application so that it may be helpful for other customers as well.

Q. how can I check my payment details?

You just need to log in your profile and tap on the on-going inquiry. You will see work steps and payment history tabs on your screen. When you make the payment there will be an auto generated receipt is provided to you and after completion of your inquiry you can check it from the payment history.

Q. How to check the warranty certificate of completed work by DIP?

Click on the history tab and select your inquiry details. You can easily check your warranty certificate.

Q. How can give suggestion in DIP application regarding work done by DIP?

Select the inquiry from history tab and tap the complaint/feedback/suggestion arrow. You can write your suggestion and tap on "submit" button and it will submit to Admin.

Q. How to become DIP Professional applicator?

Open our website dipsbpl.com and check the become applicator tab on the top of the home page. Click on that and fill the form and update your data on it. Admin will contact you and get confirmation.